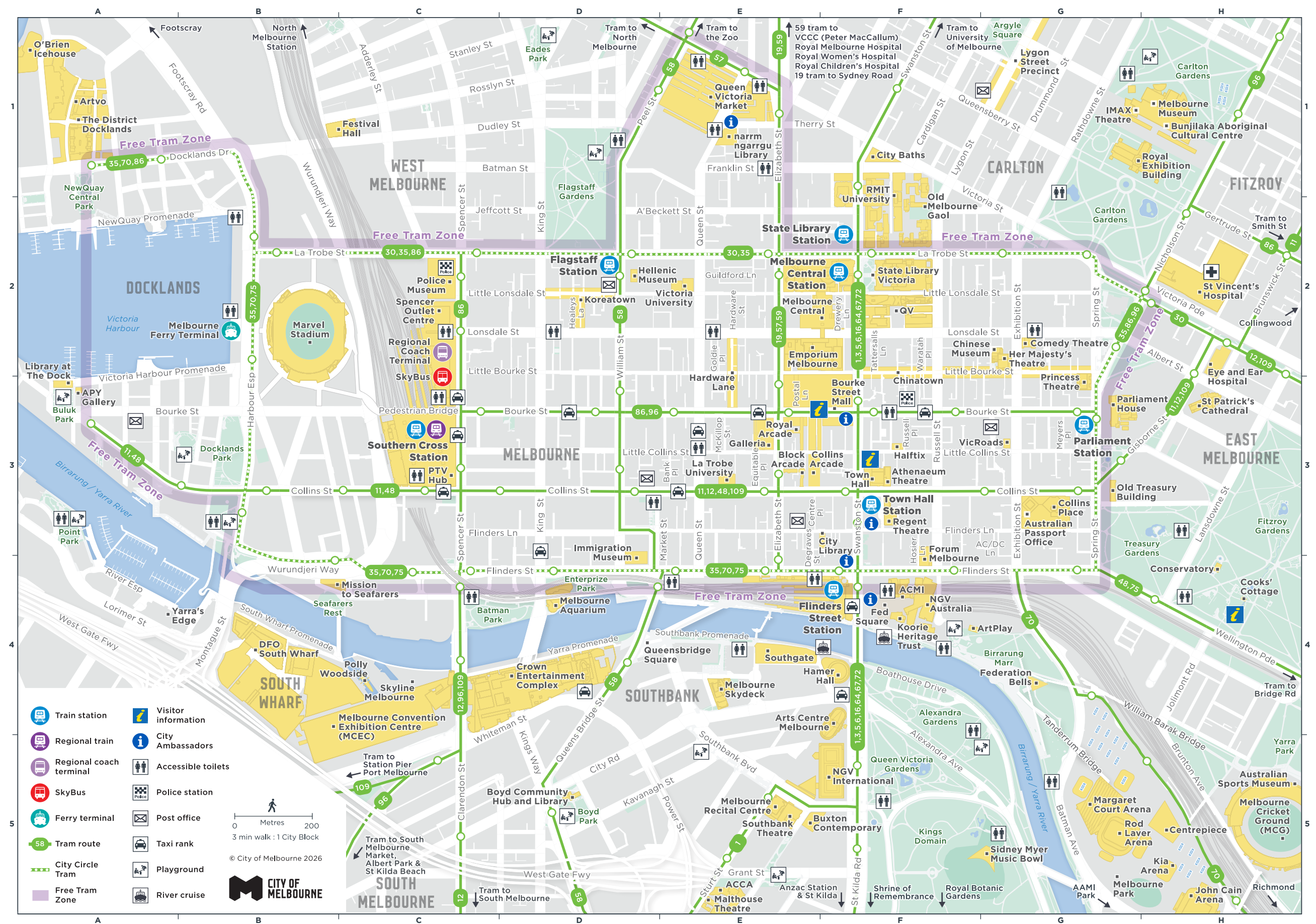




Melbourne Visitor Services

Melbourne Visitor Hub at Town Hall
Swanston Street, corner of Little Collins Street (F3)

Melbourne Visitor Booth
Bourke Street Mall (E3)

Fitzroy Gardens Visitor Centre and Cooks’ Cottage
Wellington Parade (H4)

City Ambassador Program
Talk to our volunteers in red along Swanston Street and Fed Square daily. Also find us at Queen Victoria Market on Fri-Sun

Melbourne Greeter Services
Guided orientations 10am daily from Melbourne Visitor Hub (F3)

Melbourne Town Hall Tours
Tours available 11am and 1pm every Monday, Wednesday, Thursday and Friday.

Souvenirs and Gifts
Pop into our visitor centres to explore our range of Melbourne-made, sustainable products (E3, F3 and H4)

Experience Oz Booking Desk
Book all your experiences in one spot, with free travel advice, customised itineraries and great deals on tours and attractions in Melbourne. Open daily at the Melbourne Visitor Hub (F3)

Fitzroy Gardens Heritage Tours
Tours available weekdays at 2pm (H4)

Contact
Call: 9658 9658
Email: visitor@melbourne.vic.gov.au
Scan the QR code below for opening hours

Accessibility in Melbourne
Scan the What’s On Melbourne QR code and search ‘accessible’

Useful numbers

Police, Ambulance, Fire	000
SkyBus airport bus	1300 759 287
Transport Victoria	1800 800 007
Travellers Aid	9654 2600
Taxi bookings	
13 CABS	13 22 27
Silver Top Taxi Service	13 10 08
Wheelchair accessible taxi	
13 CABS	9277 3877
Silver Top Taxi Service	8413 7202



What’s On Melbourne
whatson.melbourne.vic.gov.au/visitors

Attractions accessible by public transport

Arts Centre Melbourne (F4)	Any tram down Swanston Street to stop 14
Australian Centre for Contemporary Art (ACCA) and Malthouse Theatre (E5)	Tram 1 (South Melb Beach) to stop 18
Bridge Road, Richmond	Tram 48 (North Balwyn) or 75 (Vermont South) to stop 14
Brighton Beach Bathing Boxes	25 minute train from Flinders Street Station to Brighton Beach Station (Sandringham line). 15 minute walk from station along the Esplanade.
Brunswick Street, Fitzroy (H2)	Tram 11 (West Preston) to stop 16
Chapel Street, Commercial Road, Prahran Market	Tram 72 (Camberwell) to stop 31
City Circle Tram 35 (subject to availability)	Free trams run clockwise along Flinders, Spring, Nicholson and La Trobe streets, Harbour Esp and Docklands Drive. 9:30am to 5pm every day, except Good Friday and Christmas Day.
District Docklands, Artvo and O’Brien Icehouse (A1)	Tram 30, 70, or 86 (Waterfront City) to stop D11
Factory Outlet - DFO South Wharf (B4) Factory Outlet - Spencer Outlet Centre (C2)	Tram 12 (St Kilda), 96 (St Kilda) or 109 (Port Melbourne) to stop 124A Level 1, 201 Spencer Street, Docklands at Southern Cross Station
Fitzroy Gardens, Cooks’ Cottage (H4)	Tram 48 (North Balwyn) or 75 (Vermont South) to stop 9
Lygon Street: Rich cultural roots, cafes and shopping with Italian flair (G1)	Tram 1 (East Coburg) or 6 (Moreland) to stop 112 or bus 200 (Bulleen) or 207 (Doncaster) from Lonsdale Street
Melbourne Convention Exhibition Centre (C4)	Tram 12 (St Kilda), 96 (St Kilda) or 109 (Port Melbourne) to stop 124A
Melbourne Cricket Ground, Australian Sports Museum (H5)	Tram 48 (North Balwyn) or 75 (Vermont South) to stop 11, or 70 (Wattle Park) to stop 7C
Melbourne Museum, Bunjilaka Aboriginal Cultural Centre, IMAX Theatre and Royal Exhibition Building (H1)	Tram 96 (East Brunswick) or 86 (Bundoora) to stop 11
Melbourne Park: Rod Laver Arena, Margaret Court Arena, John Cain Arena, Kia Arena and AAMI Park (G5)	Tram 70 (Wattle Park) to stop 7B or 7C
Melbourne Recital Centre, Southbank Theatre (E5)	Tram 1 (South Melb Beach) to stop 17
Melbourne Zoo	Tram 58 (West Coburg) to stop 26 or Upfield train to Royal Park
Port Melbourne, Station Pier	Tram 109 (Port Melbourne) stop 129
PTV Hub at Southern Cross Station (C3)	Monday to Friday: 8:30 am to 4:30 pm. Weekends and public holidays: 9 am to 1:30 pm Closed Christmas Day
Queen Victoria Market (E1)	Tram 19 (North Coburg), 57 (West Maribyrnong), 59 (Airport West) to stop 7, or 58 (West Coburg) to stop 9
Sea Life Melbourne Aquarium (D4)	Any tram along Flinders Street to stop 2 (King Street)
Shrine of Remembrance, Royal Botanic Gardens (F5)	Any tram down Swanston Street (except tram 1) to stop 19
South Melbourne Market	Tram 96 (St Kilda Beach) to stop 127
St Kilda Esplanade, Acland Street, Albert Park (Grand Prix Circuit)	Tram 16 (Kew) or tram 96 (St Kilda)

