Melbourne City Map

Inner City Map and Transport Guide

Melbourne is a fantastic city! To help discover all that Melbourne has to offer, head straight to any one of the following tourism services operated by the City of Melbourne.

Melbourne City tourism information

City Ambassadors
Dressed in their distinctive red uniforms, the City Ambassadors provide a mobile information service in the central city. Monday to Saturday from 10am to 6pm and Sunday from noon to 3pm (excluding Good Friday and Christmas Day).

Free Melbourne City Tourist Shuttle
The Melbourne City Tourist Shuttle is a free bus service, stopping at key tourist attractions and destinations in and around the city. Onboard you can view the city in comfort while listening to an informative commentary about the city’s attractions. You can hop on and hop off at any of the 13 stops. The shuttle runs daily, every 90 minutes from 9.30am to 4.30pm (excluding Christmas Day).

For more information:
- visit www.thatsmelbourne.com.au/touristinformation
- call City of Melbourne on 03 9658 9658
- email tourism@melbourne.vic.gov.au

Useful Numbers
- Victorian Tourism Information 132 842
- Metlink – train, tram and bus information 133 638
- VicLink – Country and Interstate Transport 130 196
- Tramways’ Aid 9634 2600
- Citylink e-tag Information 132 629
- Best of Victoria Travel Booking Service 9928 0000
- SkyBus – Melbourne Airport Shuttle 9335 3066
- Emergency Services (Police, Fire and Ambulance) 000

Metlink’s trains, trams and buses offer comprehensive public transport services. Extending from the CBD in all directions, Melbourne’s public transport network can help you explore every corner of this vibrant city.

During your visit you may see two types of tickets on public transport as Melbourne is moving from Metcards to a new smartcard ticketing system called myki. You can use Metcard or myki to travel on trains, trams and buses during the switch.

Always remember to validate your Metcard or touch on and off your myki each time you travel. Travelling without a valid ticket could lead to a fine.

Free City Circle Tram
The free City Circle Tram is a convenient way to see the sights of central Melbourne while experiencing a ride on one of the city’s iconic, historical trams. The tram operates approximately every 12 minutes from 10am to 6pm Sunday to Wednesday and 10am to 7pm Thursday to Saturday (excluding Good Friday and Christmas Day).

Melbourne Visitor Centre at Federation Square
Information on Melbourne and Victoria – brochures and maps, what’s on, internet and email facilities, souvenirs, as well as an accommodation, car and tour booking service.
Open every day from 9am to 5pm (closed Christmas Day)

Melbourne Visitor Booth in the Bourke Street Mall
Located in the heart of the Bourke Street Mall, friendly volunteers can help you with all your tourist and shopping enquiries.
Open every day from 9am to 5pm (closed Good Friday and Christmas Day)

You can buy your public transport tickets from the MetShop, Melbourne Visitor Centre, Premium Stations or from ticket machines on trams and on most buses.
You can also use Metlink’s journey planner at www.metlinkmelbourne.com.au to plan your trip from A to B. Many attractions are listed in the journey planner – simply enter your origin and the name of the attraction in the destination box for a tailored trip plan.
For train, tram and bus information call Metlink on 131 638, go to www.metlinkmelbourne.com.au or visit the MetShop on the corner of Little Collins and Swanson streets. (Map Ref 17)